

Structural Equation Modeling for Investigating Factors Analysis of Gasohol 95 and E85 Consumption of Personal Cars

แบบจำลองสมการโครงสร้างเพื่อหาปัจจัยที่ส่งผลต่อการใช้แก๊สโซฮอล์ 95 และ E85 ของรถยนต์ส่วนบุคคล

Chainikorn Kunlawong¹, Sanguan Vongchavalitkul²,
Marut Khodphan³

Faculty of Engineering, Vongchavalitkul University

ชัยนิกร กุลวงษ์¹, สงาน วงษ์ชวลิตกุล², มารุต โคตรพันธ์³

คณะวิศวกรรมศาสตร์ มหาวิทยาลัยวงษ์ชวลิตกุล

E-mail: chainikorn_kun@vu.ac.th¹

E-mail: sanguan@vu.ac.th²

E-mail: marut_kho@vu.ac.th³

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ABSTRACT

The objective of this study was to analyze factors affecting gasohol 95 and E85 consumption of personal cars. The Structural Equation Modeling (SEM) was a statistical technique used to analyze data. The sample group for data collection was 558 personal car users (per gasohol type) in Muang District, Nakhon Ratchasima Province. According to the final SEM results of factors affecting gasohol 95 consumption of a personal car, it was found that the overall model was consistent with the empirical data at $CMIN/DF = 2.286$, $IFI = 0.967$, $TLI = 0.964$, $CFI = 0.966$, $RMSEA = 0.049$, and $HOELTER (0.05) = 255$. The most important factor affecting gasohol 95 consumption of a personal car was product. The latter consisted of place, information search and pre-purchase evaluation of alternatives, post-purchase, price, problem recognition, purchase decision, repair-maintenance, and promotion, respectively with $R^2 = 0.836$. For gasohol E85, the results showed that the overall model was consistent with the empirical data at $CMIN/DF = 2.326$, $IFI = 0.965$, $TLI = 0.963$, $CFI = 0.965$, $RMSEA = 0.049$, and $HOELTER (0.05) = 252$. The most important factors affecting gasohol E85 consumption of a personal car were price, place, product, information search and pre-purchase evaluation of alternatives, repair-maintenance, problem recognition, purchase decision, post-purchase, and promotion, respectively with $R^2 = 0.833$.

KEYWORDS: Structural Equation Modeling, Gasohol 95, Gasohol E85

บทคัดย่อ

การศึกษานี้มีวัตถุประสงค์เพื่อประเมินหาปัจจัยที่ส่งผลต่อการใช้แก๊สโซฮอล์ 95 และ E85 ของรถยนต์ส่วนบุคคล โดยอาศัยเทคนิคโมเดลสมการโครงสร้างในการวิเคราะห์ข้อมูลที่เกี่ยวข้องที่เก็บรวบรวมจากกลุ่มตัวอย่างผู้ใช้รถยนต์ส่วนบุคคลในเขตอำเภอเมือง จังหวัดนครราชสีมา จำนวน 558 ราย (ต่อชนิดเชื้อเพลิง) จากผลการวิเคราะห์โมเดลสมการโครงสร้างสุดท้ายของปัจจัยที่ส่งผลต่อการใช้แก๊สโซฮอล์ 95 ของรถยนต์ส่วนบุคคล พบว่า โมเดลโดยรวมมีความสอดคล้องกับข้อมูลเชิงประจักษ์ เมื่อ $CMIN/DF = 2.286$, $IFI = 0.967$, $TLI = 0.964$, $CFI = 0.966$, $RMSEA = 0.049$ และ $HOELTER (0.05) = 255$ โดยปัจจัยที่มีอิทธิพลต่อปริมาณการใช้แก๊สโซฮอล์ 95 มากที่สุด คือ ด้านผลิตภัณฑ์ รองลงมาได้แก่ ช่องทางการจัดจำหน่าย การค้นหาข้อมูลและประเมินผลทางเลือก พฤติกรรมหลังการซื้อ ราคา การรับรู้ปัญหา การตัดสินใจซื้อ การซ่อมและบำรุงรักษา และการส่งเสริมการขาย ตามลำดับ โดยมีค่าสัมประสิทธิ์การตัดสินใจ (R^2) เท่ากับ 0.836 ส่วนสำหรับผลการวิเคราะห์โมเดลสมการโครงสร้างสุดท้ายของปัจจัยที่ส่งผลต่อการใช้แก๊สโซฮอล์ E85 ของรถยนต์ส่วนบุคคล พบว่า โมเดลโดยรวมมีความสอดคล้องกับข้อมูลเชิงประจักษ์ เมื่อ $CMIN/DF = 2.326$, $IFI = 0.965$, $TLI = 0.963$, $CFI = 0.965$, $RMSEA = 0.049$ และ $HOELTER (0.05) = 252$ โดยปัจจัยด้านราคามีอิทธิพลมากที่สุดต่อปริมาณการใช้แก๊สโซฮอล์ E85 รองลงมาได้แก่ ช่องทางการจัดจำหน่าย ผลิตภัณฑ์ การค้นหาข้อมูลและประเมินผลทางเลือก การซ่อมและบำรุงรักษา การรับรู้ปัญหา การตัดสินใจซื้อ พฤติกรรมหลังการซื้อ และการส่งเสริมการขาย โดยมีค่าสัมประสิทธิ์การตัดสินใจ (R^2) เท่ากับ 0.833

คำสำคัญ: การสร้างโมเดลสมการโครงสร้าง แก๊สโซฮอล์ 95 แก๊สโซฮอล์ E85

Introduction

The Thailand Oil Plan 2015 - 2036 is one of the five long-term master plans of Thailand's Integrated Energy Blueprint (TIEB). The fuel products in this plan are gasoline, diesel, jet fuel, fuel oil, Liquefied Petroleum Gas (LPG), and Natural Gas for Vehicles (NGV). The plan focuses on the management of fuel in the transportation sector because of the most fuel consumption. The purpose is to identify the direction of the fuel management plan in line with the goals in the other sub-plans; especially with the Energy Efficiency Development Plan (EEDP). This plan is targeted to reduce 30% of the

Energy Intensity (EI) in 2036 compared to the plan in 2010 and the Alternative Energy Development Plan (AEDP), which aims to use 30% renewable energy in 2036 (Ministry of Energy, Department of Energy Business, 2015).

The five fuel products having the highest distribution in Thailand are gasoline 95, gasohol 91, gasohol 95, gasohol E20, and gasohol E85. It also has the second largest market share compared with diesel.

The consumption of the gasoline in Thailand indicated that all four types of gasohol had 95.38% consume proportion, the rest of 4.62% was the gasoline 95. Apart from the four types of gasohol portion, 79.45%

consumption was gasohol 91 and gasohol 95. The rest of 20.55% was the consumption of gasohol E20 and gasohol E85 (Ministry of Energy, Department of Energy Business, 2016). Although gasohol E20 and E85 are cheaper than gasohol 91 and 95 because they received subsidies from the oil fund to encourage more use of biofuel, the consumption of them is low. The low consumption of the gasohol E20 and gasohol E85 is a risk that may affect the management according to the TIEB, because it does not achieve the given target; especially in the EEDP, the AEDP, and the Oil Plan. Since the ethanol used as an ingredient in gasohol is another type of renewable energy that aimed to increase consumption with the average of 3.50 million liters per day in 2015 to the average of 11.30 million liters per day in 2036 (Ministry of Energy, Department of Alternative Energy Development and Efficiency, 2015). The cause or factor that gasohol E20 and gasohol E85 are consumed in low quantity may come from the wrong type of gasohol uses on some users, or not consistent with the technology of the engine. However, the true reason is unclear since there is not clear research that covers all areas of use. Nakhon Ratchasima Province is a big city and also has continuously grown in the economy. The personal cars that registered there are 210,277 vehicles, the largest amount in the northeastern area of Thailand (Ministry of Energy, Department of Land Transport, 2017). The researchers concentrate on the stated

problem. So, this study was aimed to the concept to analyze the factors of the Structural Equation Modeling (SEM) affecting gasohol consumption of personal cars. The gasohol E85 was chosen from the gasohol group which contained low consumption (20.55%). Also, gasohol 95 was chosen from the gasohol group which contained high consumption (79.45%) to analyze the factors affecting gasohol consumption of personal cars.

Purpose

The research was aimed to analyze factors affecting gasohol 95 and E85 consumption of personal cars.

Hypothesis

The results of the “Factor Analysis to Use Gasohol of Personal Car” (Kunlawong, Vongchavalitkul, & Khodphan, 2018) were employed to develop the conceptual framework for this study. It was hypothesized that product factor (F1), price factor (F2), place factor (F3), promotion factor (F4), problem recognition factor (F5), information search and pre-purchase evaluation of alternatives factor (F6), purchase decision factor (F7), post-purchase factor (F8), and repair-maintenance factor (F9) collectively affected the gasohol consumption (Y) of personal cars.

The hypothetical diagram of the SEM was presented in Figure 1. The correspondence hypothesis were as follows:

Hypothesis 1: F1 (indicators listed: X1, X2, X3, X4, X5) influences on Y.

Hypothesis 2: F2 (indicators listed: X6, X7, X8, X9, X10) influences on Y.

Hypothesis 3: F3 (indicators listed: X11, X12, X13, X14, X15) influences on Y.

Hypothesis 4: F4 (indicators listed: X16, X17, X18, X19, X20) influences on Y.

Hypothesis 5: F5 (indicators listed: X21, X23, X24, X25) influences on Y.

Hypothesis 6: F6 (indicators listed: X26 to X35) influences on Y.

Hypothesis 7: F7 (indicators listed: X36, X37, X38, X39, X40) influences on Y.

Hypothesis 8: F8 (indicators listed: X41, X42, X43, X44, X45) influences on Y.

Hypothesis 9: F9 (indicators listed: X47, X48, X49, X50) influences on Y.

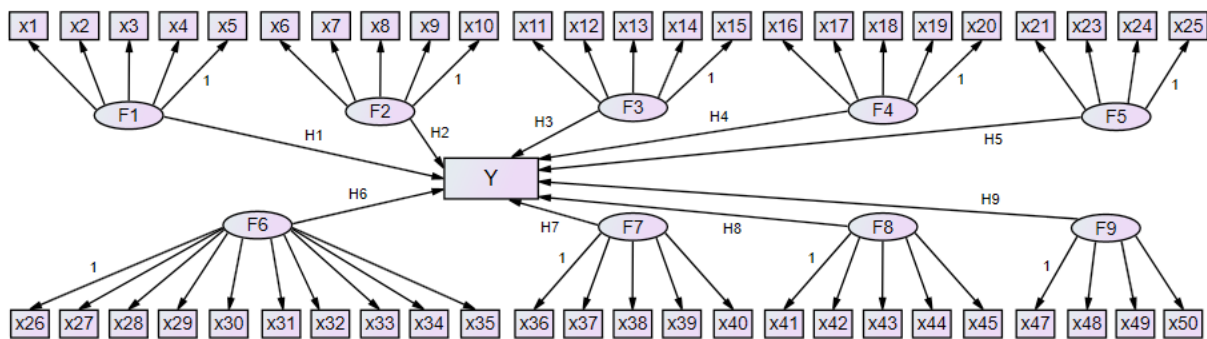


Figure 1 Hypothetical model of the factors affecting gasohol consumption of a personal car

Benefit of Research

The benefits expected from this study are to identify and understand influential factors in the consumption of gasohol 95 and E85 of personal cars. After, the research results can be brought to analyze the risk factor and the risk management of factors affecting the usage of the gasohol on personal cars for the future research.

Research Process

Population and Sample

The population in this study consisted of all personal cars used in Muang Nakhon Ratchasima District, Nakhon Ratchasima Province.

The sample size was important in SEM. There were various opinions and several guiding rules of thumb as follows:

- Minimum sample size should be 100 to 200 (Anderson & Gerbing, 1988; Boomsma, 1985; Ding, Velicer, & Harlow, 1995; Kline, 1998).

- Sample size should be above 200 (Hoe, 2008) or 300 (Gunning, 2015).

- Sample size should be 5 to 10 times of the number of variables (Bentler & Chou, 1987; Bollen, 1989; Hair, Black, Babin, & Anderson, 2010; Kline, 1998; Schumacher & Lomax, 2010).

Exogenous variables are variables that are not influenced by other variables in the model and not determined by the model (Carvalho & Chima, 2014). This study consisted of 49 indicators, 48 exogenous variables (X), and one output variable (Y). To prevent incomplete data from the survey, so the researchers set the sample size to 558 samples per model (gasohol type). The purposive sampling was used to select the study area from the top of the six most populated Sub-district of Muang Nakhon Ratchasima District, Nakhon Ratchasima Province as follows: Nai Muang Sub-district, Cho Ho Sub-district, Pho Klang Sub-district, Hua Thale Sub-district, Nong Bua Sala Sub-district, and Khok Kruat Sub-district. Moreover, the convenience sampling was used for data collection from 93 samples per Sub-district per model.

Instruments

This study was a survey research. The questionnaire was used as a tool to collect data from the sample group. The questions contained nine factors (F1 - F9) and consisted of 48 items (X) (Kunlawong, Vongchavalitkul, & Khodphan, 2018), collectively affecting gasohol consumption of personal cars (Y).

The questions were grouped as follows: F1 (questions X1 to X5, 5-likert scale), F2 (questions X6 to X10, 5-likert scale), F3 (questions X11 to X15, 5-likert scale), F4 (questions X16 to X20, 5-likert scale), F5 (questions X21 and X23 to X25, 5-likert scale), F6 (questions X26 to X35, 5-likert scale), F7 (questions X36 to X40, 5-likert scale), F8 (questions X41 to X45, 5-likert scale), F9 (questions X47 to X50, 5-likert scale), and gasohol consumption (Y, open end).

To identify the details of questions in the questionnaire, the researchers relied on the results of the review from relevant theories and research including:

- The marketing mix (4Ps) that manufacturers want to share. To meet the needs of the target market, it includes product, price, place, and promotion. Consumer's behavior involves buying, using, disposing of goods, and services. The behavior of a person who was seeking, buying, evaluating, and spending any goods and services was expected to meet their own needs. The decision-making process when a consumer was buying a product includes problem recognition, information search, evaluation of alternatives, purchase decision, and post-purchase behavior (Bovee, Houston, & Thill, 1995; Isoraite, 2016; Kotler, 2002; McCarthy & Perreault, 1990; Pimonsompong, 2005; Pourdehghan, 2015; Riaz, 2011; Serirat, 2007; Singh, 2009).

- The properties of gasohol, which differ from gasoline, could affect long-term use, as well as repair-maintenance of the engine after use (Ministry of Energy, Energy Policy and Planning Office, 2008).

According to the quality testing of the instrument, the content validity was checked by three experts based on the index of Item-Objective Congruence (IOC) and the reliability was checked by Cronbach's alpha coefficient. These questions consisted of IOC scores between 0.67 and 1 (above 0.50) (Chakatit, 2013). The overall Cronbach's alpha coefficient was 0.96 (above 0.70) (Awang, 2012; Bagozzi & Yi, 2012; Doloi, Iyer, & Sawhney, 2011; Koo, Ruihley, & Dittmore, 2012; Rusuli, Tasmin, Takala, & Hashim, 2014; Streiner, 2003; Tavakol & Dennick, 2011; Vanichbuncha, 2014). The reliability and construct validity of the models were shown in the results. The details of the questions in the questionnaire were shown in Appendix A.

Data Analysis

SEM is a multivariate statistical analysis technique used to analyze structural relationships. This technique is the combination of factor analysis and multiple regression analysis, and it is used to analyze the structural relationship between indicators and latent variables (factors). SEM is divided into two parts: a measurement model and a structural model. The measurement model involves the relationship between indicators and latent variable, but the structural model

involves the relationships among latent variables only (Carvalho & Chima, 2014).

SEM was used in this research to investigate the factors affecting gasohol consumption of personal cars. The procedures of this study used a two-step approach, which the measurement model was initially generated and then the structural model was built. The initial hypothesized model in Figure 1 was analyzed using AMOS based on Maximum Likelihood (ML) to estimate parameters. Thus, the variables must have a multivariate normal distribution.

Results and Discussion

Survey data collection from the sample groups showed that the absolute values of Kurtosis Index (KI) were less than 7 and the absolute values of Skewness Index (SI) were less than 2, which were in the range of normal distribution (Curran, West, & Finch, 1996). The results of the analysis of the factors affecting gasohol 95 and E85 consumption of personal cars can be shown in each section as follows:

Refinement of Models

This research used the Goodness of Fit (GOF) indices for the refinement of the initial hypothesized model (Figure 1) to improve the fit to its recommended levels as follows:

- Chi-square per degree of freedom (CMIN/DF): the result should be ≤ 3 (Gunning, 2015; Hoe, 2008; Kline, 1998).

- Incremental Fit Index (IFI), Comparative Fit Index (CFI), and Tucker - Lewis Index (TLI): the value should be ≥ 0.90 (Awang, 2012; Hair et al., 2010; Hoe, 2008; Schumacher & Lomax, 2010; Vanichbuncha, 2014).

- Root Mean Square Error of Approximation (RMSEA): the value should be ≤ 0.05 (Awang, 2012; Hair et al., 2010; Schumacher & Lomax, 2010).

- HOELTER: the value should be ≥ 200 (Hoelter, 1983; Schumacher & Lomax, 2010).

From the results of the initial SEM analysis, it was found that CMIN/DF, RMSEA, and HOELTER (0.05) were unacceptable as shown in Table 1. The initial models of gasohol 95 and E85 were revised according

to the recommendations given by the Modification Index (MI) that estimates the effect on the chi-square statistic of adding path among error terms in the model.

Referring to the analysis of the factors affecting gasohol 95 consumption of a personal car, the two indicators were X10 and X33 which showed reasonably low standardized loadings with their latent variables in the SEM (less than 0.50). Thus, both indicators were removed from the final SEM. For the analysis of the factors affecting gasohol E85 consumption of a personal car, all indicators showed high standardized loadings with their latent variables in the SEM.

The essential GOF indices of the final SEM is shown in Table 1.

Table 1 GOF indices of the final SEM

Index	Recommended level of GOF index	Gasohol 95		Gasohol E85	
		Initial SEM	Final SEM ^a	Initial SEM	Final SEM
CMIN/DF	≤ 3	3.447	2.286	3.368	2.326
IFI	≥ 0.90	0.931	0.967	0.937	0.965
TLI	≥ 0.90	0.927	0.964	0.933	0.963
CFI	≥ 0.90	0.931	0.966	0.937	0.965
RMSEA	≤ 0.05	0.067	0.049	0.066	0.049
HOELTER (0.05)	≥ 200	169	255	173	252

Note: ^a Indicators X10 and X33 were removed from the final SEM.

Table 1 showed that all GOF indices were certainly acceptable. Thus, the final SEM of the two sets were consistent with the empirical data.

Reliability and Construct validity

To evaluate the adequacy of the measurement model in terms of the relationship between indicators and latent variables, there were three different tests as follows:

- Reliability was estimated by Cronbach's alpha coefficient and Composite Reliability (CR). The value of Cronbach's alpha coefficient ≥ 0.70 (Doloi, Sawhney, & Iyer, 2012; Wong & Cheung, 2004) and $CR \geq 0.70$ (Hair et al., 2010) were used for the indicative reliability. The reliability testing of the final SEM showed that the Cronbach's alpha coefficients was ranged from 0.946 to

0.986 and from 0.956 to 0.985 for gasohol 95 and gasohol E85, respectively. The CR ranged from 0.951 to 0.988 for gasohol 95 and ranged from 0.951 to 0.985 for gasohol E85 indicated that the final SEM were reliability.

- Convergent validity was assessed by standardized loading and the Average Variance Extracted (AVE). The value of standardized loading ≥ 0.50 and $AVE \geq 0.50$ were used to indicate an acceptable level (Hair et al., 2010; Truong & McColl, 2011). However, a standardized loading of 0.70 was widely used at an acceptable level (Doloi et al., 2012; Hair et al., 2010). Figure 2 and Figure 3 showed the final SEM with the standardized loadings and standardized path coefficients of structure paths.

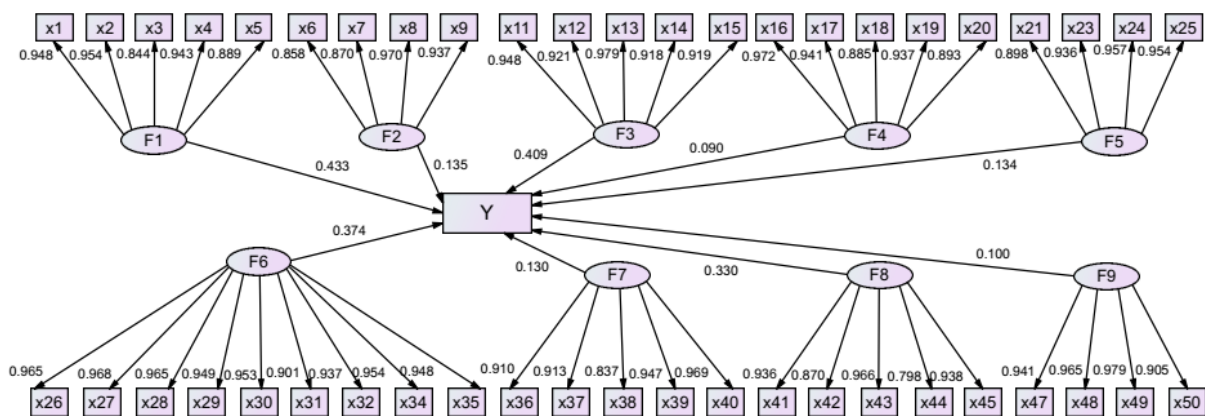


Figure 2 Final SEM of gasohol 95

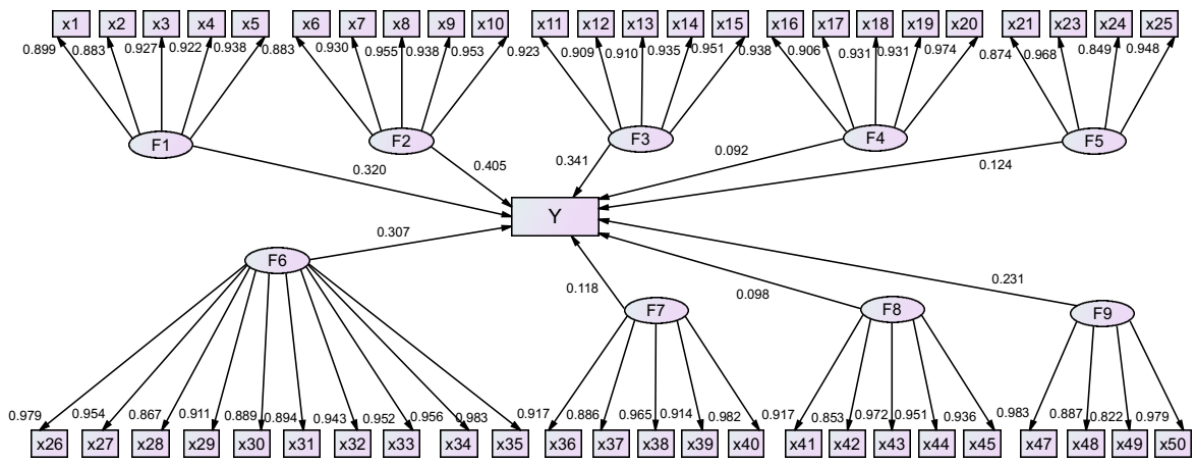


Figure 3 Final SEM of gasohol E85

In Figure 2 and Figure 3, the standardized loadings of gasohol 95 and E85 were ranged from 0.798 to 0.979 and ranged from 0.822 to 0.983, respectively. In addition, for gasohol E85, the AVE was ranged from 0.817 to 0.901 for gasohol 95 and ranged from 0.830 to 0.877. This was a clear demonstration of the convergent validity of all indicators in the final SEM.

- Discriminant validity test with the assessment of cross-loadings: the items loadings (factor loadings) in the main factor must be higher than loadings in other factors (Doloi et al., 2012; Henseler, Ringle, & Sarstedt, 2015). The results of discriminant validity test of two sets of final SEM showed that all factor

loadings in the main factor were higher than loadings in other factors and greater than 0.70 (Doloi et al., 2012; Hair et al., 2010). It was a clear demonstration of the discriminant validity of the nine latent variables in the final SEM.

Hypothesis Testing

The hypothesis test was significant when p-value was less than 0.05 and the critical ratio was greater than 1.96. (Hoe, 2008; Vanichbuncha, 2014). However, the critical ratio should be greater than 2.58 in order to provide adequate significant (Santos Neto, Dantas, & Machado, 2017). Table 2 and Table 3 showed standardized path coefficients of the final SEM.

Table 2 Standardized path coefficients of final SEM for gasohol 95

	Path	Standardized path coefficient	Critical ratio	p-value
Y ^a	<--- F1	0.433	21.554	*** ^b
Y	<--- F3	0.409	20.623	***
Y	<--- F6	0.374	18.618	***
Y	<--- F8	0.330	16.701	***
Y	<--- F2	0.135	6.822	***
Y	<--- F5	0.134	6.605	***
Y	<--- F7	0.130	6.147	***
Y	<--- F9	0.100	4.797	***
Y	<--- F4	0.090	4.616	***

Note: ^a Gasohol 95 consumption, ^b p-value less than 0.001

As shown in Table 2, all standardized path coefficients were positive and statistically significant (p-value < 0.05 and critical ratio > 1.96), therefore, all the hypotheses were accepted. The most influential factor in the

gasohol 95 consumption of a personal car was F1, F3, F6, F8, F2, F5, F7, F9, and F4 respectively as well as R² was 0.836. The relationship as follows:

Table 3 Standardized path coefficients of final SEM for gasohol E85

	Path	Standardized path coefficient	Critical ratio	p-value
Y ^a	<--- F2	0.405	18.623	*** ^b
Y	<--- F3	0.341	16.877	***
Y	<--- F1	0.320	15.409	***
Y	<--- F6	0.307	15.600	***
Y	<--- F9	0.231	11.111	***
Y	<--- F5	0.124	6.106	***
Y	<--- F7	0.118	5.583	***
Y	<--- F8	0.098	5.113	***
Y	<--- F4	0.092	4.638	***

Note: ^a Gasohol E85 consumption, ^b p-value less than 0.001

Gasohol 95 consumption (Y) = (0.433) F1 + (0.409) F3 + (0.374) F6 + (0.330) F8 + (0.135) F2 + (0.134) F5 + (0.130) F7 + (0.100) F9 + (0.090) F4 ; R²= 0.836

In Table 3, all standardized path coefficients were positive and statistically significant (p-value < 0.05 and critical ratio > 1.96), therefore, all the hypotheses were accepted. The most influential factor in the gasohol E85 consumption of a personal car was F2, F3, F1, F6, F9, F5, F7, F8, and F4 respectively as well as R² was 0.833. The relationship as follows:

Gasohol E85 consumption (Y) = (0.405) F2 + (0.341) F3 + (0.320) F1 + (0.307) F6 + (0.231) F9 + (0.124) F5 + (0.118) F7 + (0.098) F8 + (0.092) F4 ; R²= 0.833

The final SEM of gasohol 95 and E85 results performed that all factors (F1-F9) influenced gasohol consumption of personal cars. Referring to other studies, it was found that the marketing mix factors which consisted of product, price, place, and promotion have a significant effect on consumer's buying decision-making process (Seenamngeon, 2005) and influenced their buying behavior (Jongjairak, 2014). It was also found that the cost, service stations and supply, and attitudes, were encouraged by the government policy, knowledge of the users, public relation, and technology and

performance factors. They also influenced the success of car users who switched to gasohol (Lertharn, 2009).

The product factor is the most influential factor in the gasohol 95 consumption of a personal car. Due to the properties of gasohol 95, it was close to gasoline, making it was safe to use. It had good combustion properties, resulting in engine performance equivalent to gasoline. Also, it did not affect the operation of the engine, and could also be mixed with gasoline immediately. The results of this study were related to the properties of gasohol 95 that was very close to gasoline 95 (Ministry of Energy, Department of Energy Business, 2008).

For gasohol E85, the price factor was the most influential factor in the gasohol E85 consumption of a personal car because gasohol E85 price is significantly lower than gasoline, making it worthy for short-term and long-term use. Besides, the price was reasonable during the economic downturn. The results were consistent with the price of gasohol E85, which was lower than gasohol 95 at about 7 baht per liter (Ministry of Energy, Energy Policy and Planning Office, 2017). According to another study, the price factor had the most influence on the success of car users who switch to gasohol (Lertharn, 2009).

However, the final SEM results indicated that F4 has a little influence on the consumption of gasohol 95 and that F4 and F8 had a few effects on gasohol

E85 consumption, because of standardized path coefficients with less absolute values than 0.10 (Suhr, 2006). Focusing on these factors, it will have a few effects on the change in gasohol consumption. Therefore, in analyzing risk factors for future research, these factors should be excluded.

Recommendation

Based on the research results, product and price are the most influential factors in the gasohol 95 and E85 consumption of a personal car respectively. The consumers choose to use gasohol 95 due to the consideration of the product quality such as safe to use and properties close to gasoline. For gasohol E85, the consumers choose to use it due to the consideration of the cheapest and reasonable price. For increasing ethanol consumption to achieve the given target in the Oil Plan, the government as well as the Ministry of Energy, or the other stakeholders should develop the product better and consistent with the technology of the engine as well as set price reasonable on its quality

The further research should consider an analysis of the factors affecting four types of gasohol consumption of personal cars all distributed in Thailand to obtain the analysis results comprehensive. It will lead to the analysis of risk factors and the management of risk factors that affect the use of gasohol in personal cars. These may be the framework for action to increase the proportion using

ethanol to achieve the target of the Oil Plan from 3.50 million liters per day in 2015 as well as 11.30 million liters per day in 2036. Also, the plan is used as the framework or the operating guideline for various departments in public and private sectors that would like to invite or promote people in their organization to choose proper gasohol for vehicles.

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Appendix A: All 48 questions (indicators) grouped by constructions (F1-F9 factors)

Question	Details of each question
Product factor (F1)	
X1	Gasohol is safe to use.
X2	Engine performance is equivalent to using gasoline.
X3	Gasohol can be mixed with gasoline.
X4	Gasohol has complete combustion properties.
X5	Gasohol does not affect the operation of the engine.
Price factor (F2)	
X6	Gasohol is cheaper than gasoline.
X7	During the economic downturn, gasohol prices are reasonable.
X8	The use of gasohol, instead of gasoline, is worth in the short-term.
X9	The use of gasohol, instead of gasoline, is worth in the long-term.
X10	The price of gasohol is different, so you decide to use gasohol with the lowest price.
Place factor (F3)	
X11	There are several and enough gas stations to serve the consumers.
X12	The gas station you are using is in your normal route.
X13	The number of gas stations is likely to increase.
X14	Gasohol has sufficient capacity for domestic use.
X15	The gas stations have a good image.
Promotion factor (F4)	
X16	Automobile manufacturers and related equipment have quality assurance and after sales service.
X17	Gasohol dealers have been promoting and advertising the performance of gasohol.
X18	Gas stations have promotional activities.
X19	The government actively supports the use of gasohol.
X20	Public relations and campaign increase the confidence for using gasohol from the government.

Appendix A: (continued)

Question	Details of each question
Problem recognition factor (F5)	
X21	Using gasohol reduces the cost of importing methyl butyl ether (MTBE) of the country.
X23	Gasohol is clean energy and does not affect the environment.
X24	Using gasohol makes the country secure to energy.
X25	The use of gasohol as a fuel substitute promotes and supports investment in agriculture and industry.
Information search and pre-purchase evaluation of alternatives factor (F6)	
X26	Getting information from public relations have helped for the decision of gasohol use.
X27	Getting information from the media helps for the decision of gasohol use.
X28	Getting information from close friends have helped for the decision of gasohol use.
X29	Getting information from trusted agencies have helped for the decision of gasohol use.
X30	Getting information from experiences have helped for the decision of gasohol use.
X31	Gasohol is cheaper than gasoline and supports the decision of gasohol use.
X32	The efficiency of using gasohol is the same as the use of gasoline, supporting the use of gasohol.
X33	It's worth to invest in tuning the engine to suit the application, supporting the use of gasohol.
X34	Participation in family decision making supports the use of gasohol.
X35	Participation in the decision of friends supports the use of gasohol.
Purchase decision factor (F7)	
X36	There is the decision to use gasohol because it reduces air pollution.
X37	There is the decision to use gasohol because it supports the government policy.

Appendix A: (continued)

Question	Details of each question
X38	There is the decision to use gasohol because it supports increasing farmer income.
X39	There is the decision to use gasohol because it reduces travel costs.
X40	There is the decision to use gasohol because it is safe.
Post-purchase factor (F8)	
X41	There is total satisfaction from using gasohol as it is expected.
X42	The use of the same type of gasohol is repeated.
X43	There is the recommendation for other people to use gasohol as you have used.
X44	There is a switch to other types of gasohol that are expected to be better.
X45	There is the recommendation for other people to use gasohol that is expected to be superior.
Repair-maintenance factor (F9)	
X47	The engine that uses gasohol as fuel has the higher maintenance cost but, for economic value, gasohol is cheaper than gasoline.
X48	There are many replacement spare parts and cheaper than genuine.
X49	There are many replacement spare parts having the same quality as genuine but they are cheaper price.
X50	The engine you use is designed to be compatible with gasohol.